Nate's State of IT for Nonprofits in 2024 Infographic

Hi there, my name is **Nate Jewett, and I'm a vCIO for MIS Solutions**. One of my primary responsibilities is to help our <u>Integrated IT Partners</u> (e.g., you) adapt to changes in the technology landscape. Below are my insights for Nonprofit IT challenges and opportunities in 2024:



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Greater Support For Technology Innovation Efforts

Digitally mature nonprofits are 4x more likely to meet mission goals. Embrace tech innovation for operational efficiency and strategic success.



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Strategic Tech Investments

Advanced cybersecurity measures, like <u>threat</u> <u>prevention tools</u>, are necessary to protect against sophisticated cyber threats and the integrity of your nonprofit's operational and donor data.

Generative AI And Machine Learning Governance

Generative AI is transforming fundraising by enabling targeted campaigns through predictive donor behavior analysis. Nonprofits must navigate AI governance with responsible use policies.



Implement AI Safeguards

Al deployment in customer service and content creation saves resources while maintaining personalization. However, implementing Al with safeguards ensures authenticity and accuracy.

Effective Donor Communication Strategies

SMS messaging can boast a <u>99%</u>* open rate, underscoring its effectiveness in engaging donors directly and efficiently. Are you using it? *RedEye

Adopting Alternative Payment Methods

Over <u>50 million</u>* Americans use Venmo or CashApp. This highlights the importance of integrating P2P mobile payment options for donor convenience. *Business of Apps

Cybersecurity and Data Responsibility

With only <u>39%</u>* of Gen Z trusting organizations to protect their data, emphasizing cybersecurity and responsible data practices is crucial for maintaining donor trust, especially with the next generation. **Insider Intelligence*

Embracing Hybrid Work Models

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The continued shift towards hybrid work arrangements requires nonprofits to invest in technologies that support remote collaboration. Benefits here include increased employee satisfaction and access to a broader talent pool. <u>Try it with MIS.</u>

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